



## Policy: Contract Services

Effective: 05/10/22

Identifier: S-FW-HR-0216

Acute Care: ENC  GR  LJ  MER  Ambulatory  SHAS

**POLICY:** A written agreement between contract service agencies and Scripps will define the nature and scope of care provided, and should include a statement that all regulatory, licensing and accreditation standards must be complied with, and records must be made available to Scripps at any time upon request. Contracts that have a clinical component should be reviewed and approved by the medical staff. The medical staff is also responsible for overseeing the clinical competency of contract service employees.

### I. PROCEDURES

Contract service employees must be competent to perform their responsibilities. The organization will verify, as appropriate, the following elements:

- A. Education and training are consistent with applicable legal and regulatory requirements and hospital policy.
- B. Evidence of license, certification, or registration.
- C. Evidence that an individual's knowledge and experience are appropriate for his or her assigned responsibilities.

Contract service agencies will provide the organization with written job descriptions, as well as completed competency assessments, evaluations, appraisals, or letters of certification of completed competency assessments.

Contract service employees, who have regular clinical contact with patients, will be competent to fulfill their responsibilities as appropriate to the ages of patients served, and to produce the results expected from clinical interventions.

Orientation to the hospital, department and job will be provided to contract service employees.

It is the responsibility of the managers utilizing the contract service employees to ensure that the required information and documentation is provided. Audits of agency records may also be conducted periodically.

### II. RELATED PRACTICE DOCUMENTS

Contracting and Signing Authority; [S-FW-LD-1001](#)

### III. SUPERSEDED

Contract Services; S-FW-HR-0216, 06/18